**PIYUSH SHARMA**

Piyush Medical Agency Bharatpur, (Rajasthan)

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**Experience**

**Organization: Capgemini (Group IT) Profile: WAN Network Security L3 (on Pay roll of Konverge Technologies) Duration: July 2022 – Current**

**Responsibilities :**

* Designing and implementing secure end to end connectivity to the enterprise users.
* Connecting enterprise users to the data center and cloud so they can access the services hosted there.
* Configuring and managing firewalls, routers, switches, and VPNs.
* Implementing the WAN Network.
* Implementing Zscaler with SDWAN and conducted the POC with test users.
* Conducting network vulnerability assessments and penetration testing.
* Intrusion Detection and Prevention.
* Troubleshooting all the L3 network related issues and provide solution.
* Coordinated and support sales to team for RFP processes from initiation to completion by partnering with Senior Managers/Executives, Technical Teams, Profitability Teams, Legal/Contract Teams and Subject Matter Experts to develop compelling, cohesive and comprehensive responses that presented award-winning solutions.
* Reviewed client solicitation thoroughly to identify RFP requirements, deadlines, needed resources, and critical issues.
* Coordinated scheduling, milestones, team member responsibilities and escalation paths.
* Developed extensive knowledge of company offerings, solutions, contract risks and compliance issues.
* Identifying the Juniper vulnerabilities and mitigate them.

**Engineer (Customer Solution Analyst) Tata Communications Ltd, India July 2020-June 2022**

**Responsibilities:**

* Customer solution Analyst for US Region.
* Providing solution for US customers by auditing their inventories and find out the gaps.
* Also Supports Presales engineering by responding to RFP/preparing quotes/solutions.
* Coordinate with Sales/product/Service Assurance/Operations team.
* vulnerability audit of the devices to check the configurations.

**Network Associate (Customer Solution Analyst) Tata Communications Ltd, India (On Payroll of Lobo Staffing) July 2019-June 2020**

**Responsibilities:**

* Work in IPSOC-CM (Change management).
* Perform all type of changes and troubleshooting on Customer End routers.
* Main objective of change management team is to implement noncommercial changes on client circuits.
* Supporting clients for failover testing.
* Technical Account Manager for few top accounts. Acting as a SPOC for customer from operations/service assurance.
* Doing detailed configuration and network analysis for customer links and taking care of problem management

**Organization: Reliance Jio Infocom Limited (Converged core Networks) Profile: Network Consultant (on Pay roll of Kutumbh Care) Duration: March 2018 – April 2019**

**Responsibilities :**

* Performed Hardware ATP with Vendor Teams. Like (cisco, Nokia, Mavenir).
* Executed Service Tests & Validating Product features. Like (PCSCF, SCSCF, TAS, BGW, and IBCF).
* Performed end-to-end testing scope for new network entity. Like Between Nokia and Cisco.
* Troubleshooting & rectification done of issues during service testing of various nodes like PCSCF, TAS, and BGW.
* Checked the IP connectivity between the above nodes. ▪ Troubleshooting done for the IP connectivity issues with vendor teams

**Achievements:**

* SA STAR award
* Received Bravo award from internal team as a token of appreciation for providing excellent support for one of the top 319 customer.
* Excellence award received for preparing Low level designs.
* Won SOC STAR award seven times for taking maximum handover of new circuits;
* Won Tata Communication Applause award for getting maximum real time feedback from customer.
* Won Bravo award for efficiently handling the internal assigned queue.
* Xtra mile award for supporting customers during the lockdown.

Bravo award for supporting customer for audit done for router hardening

**Skill Set:**

* Proficient in network security protocols and technologies (e.g., VPN, IPsec, SSL/TLS).
* Strong understanding of network architecture and protocols (e.g., TCP/IP, DNS, DHCP).
* Knowledge of IAM.
* Excellent analytical and problem-solving skills.
* Strong written and verbal communication abilities.
* BGP, MPLS, SDWAN, OSPF, Firewalls.
* Python

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